

Personal Styles, Social Awareness, Managing Relationships & Adaptation



7 Habits of HEP, Personal Styles, Leadership-Influencing Styles



Personal Style and Leadership Styles



Highly successful leaders are emotionally intelligent and lead teams by understanding oneself and others' personal styles.



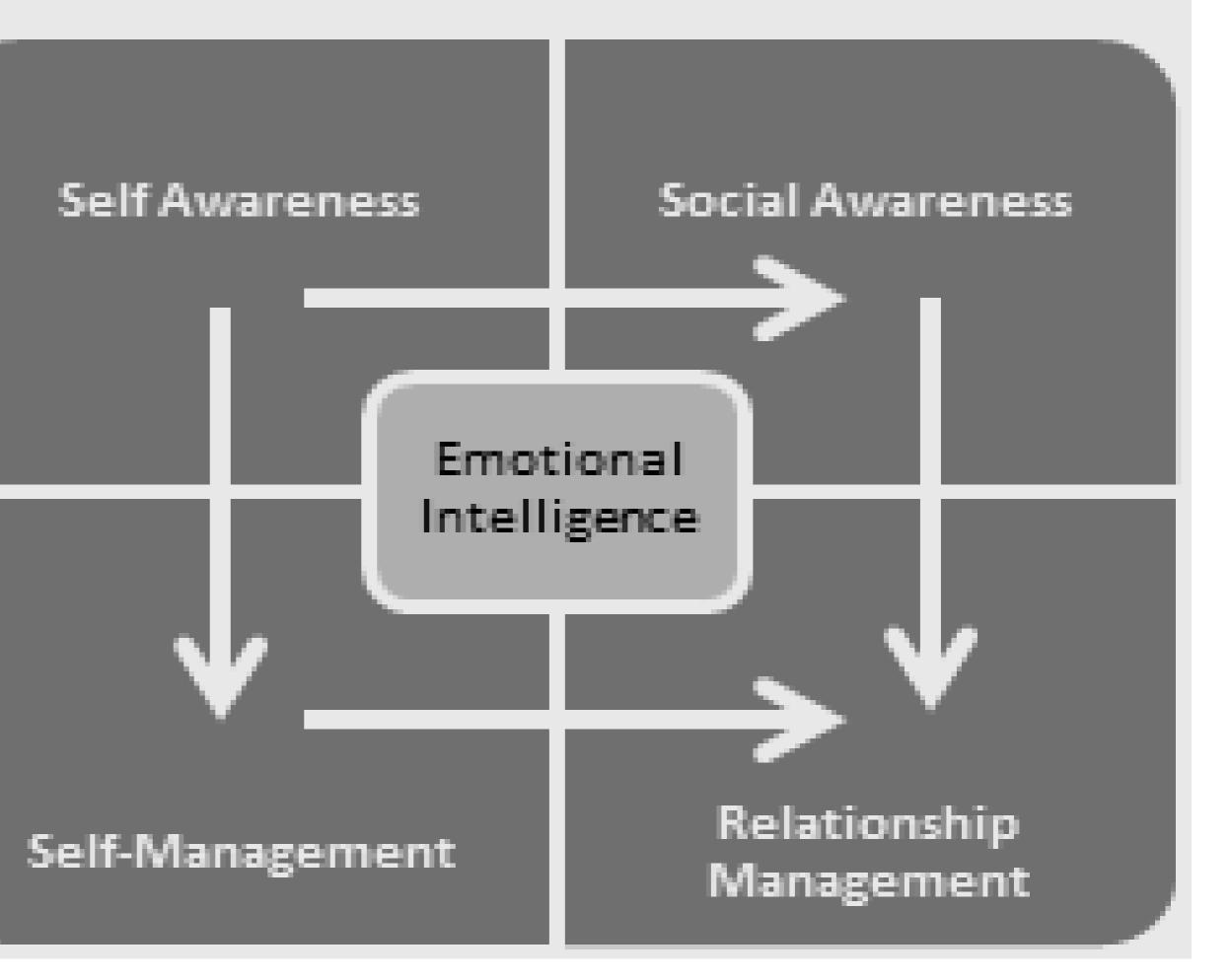
emotional intelligence Noun

- the capacity to be aware of, control, and express one's emotions, and to handle interpersonal relationships judiciously and empathetically.
- "emotional intelligence is the key to both personal and
- professional success"

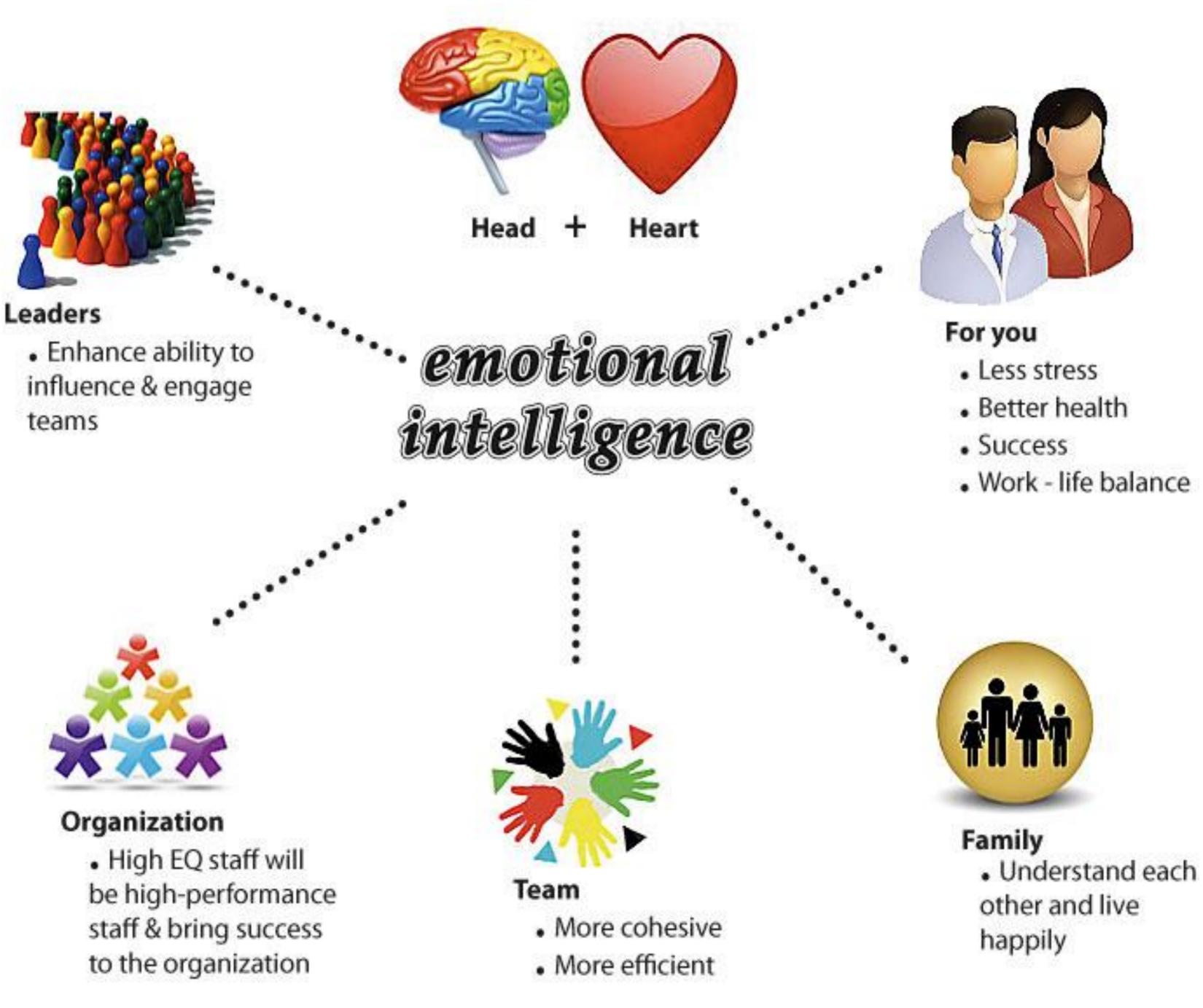


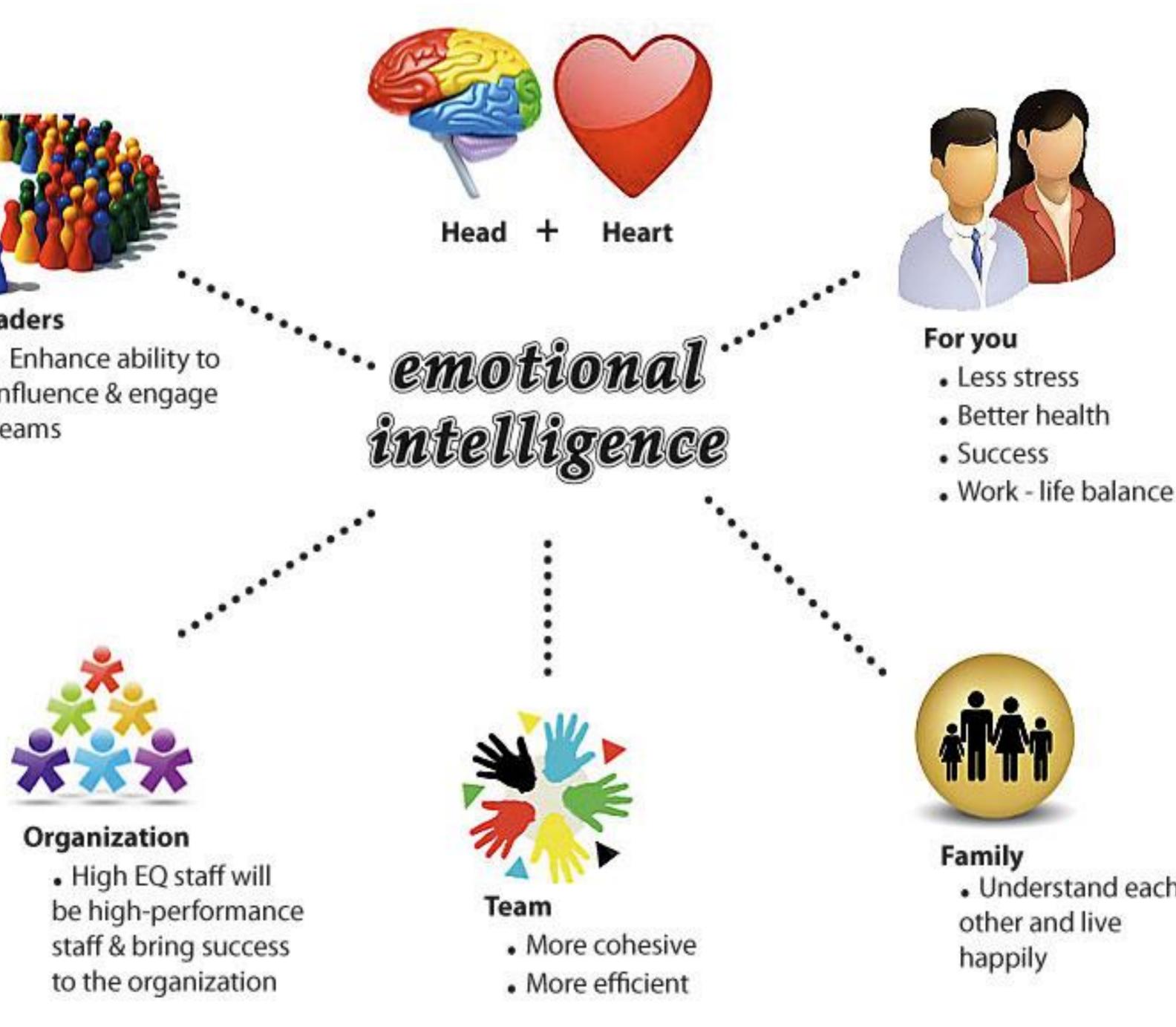
Framework of Emotional Intelligence

Emotional Intelligence Framework



head@heart





Impact of high-EI on individuals





Map your Personal Style



Personal Style Instrument

By taking this test, you will understand –

- Why you behave the way you do? Your strengths and limitations How to mend key relations with others
- Where you need to invest your time in future?



Relater

(Open, Indirect)

Indirect

Thinker

(Guarded, Indirect)



Socializer

(Open, Direct)

Director

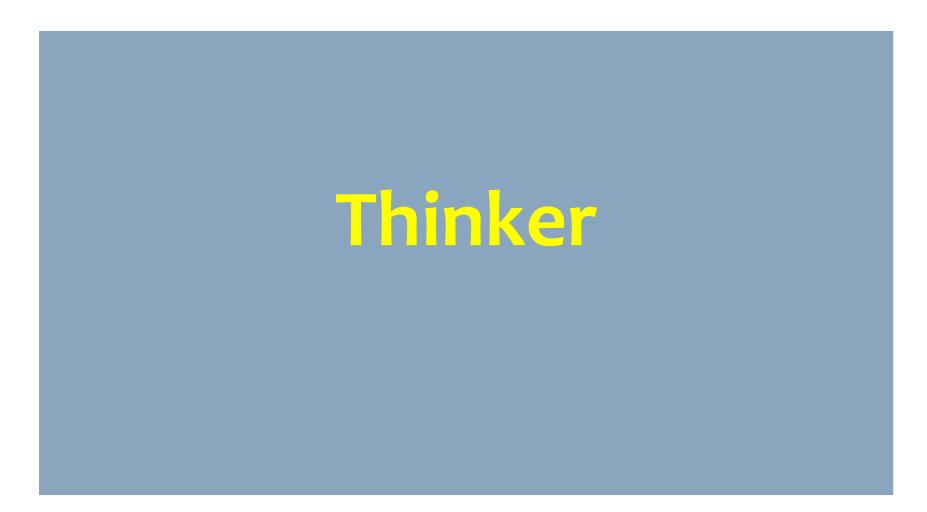
(Guarded, Direct)





Relater

Indirect





Socializer

Direct

Director

Guarded



Relator "Amiable Style" People person

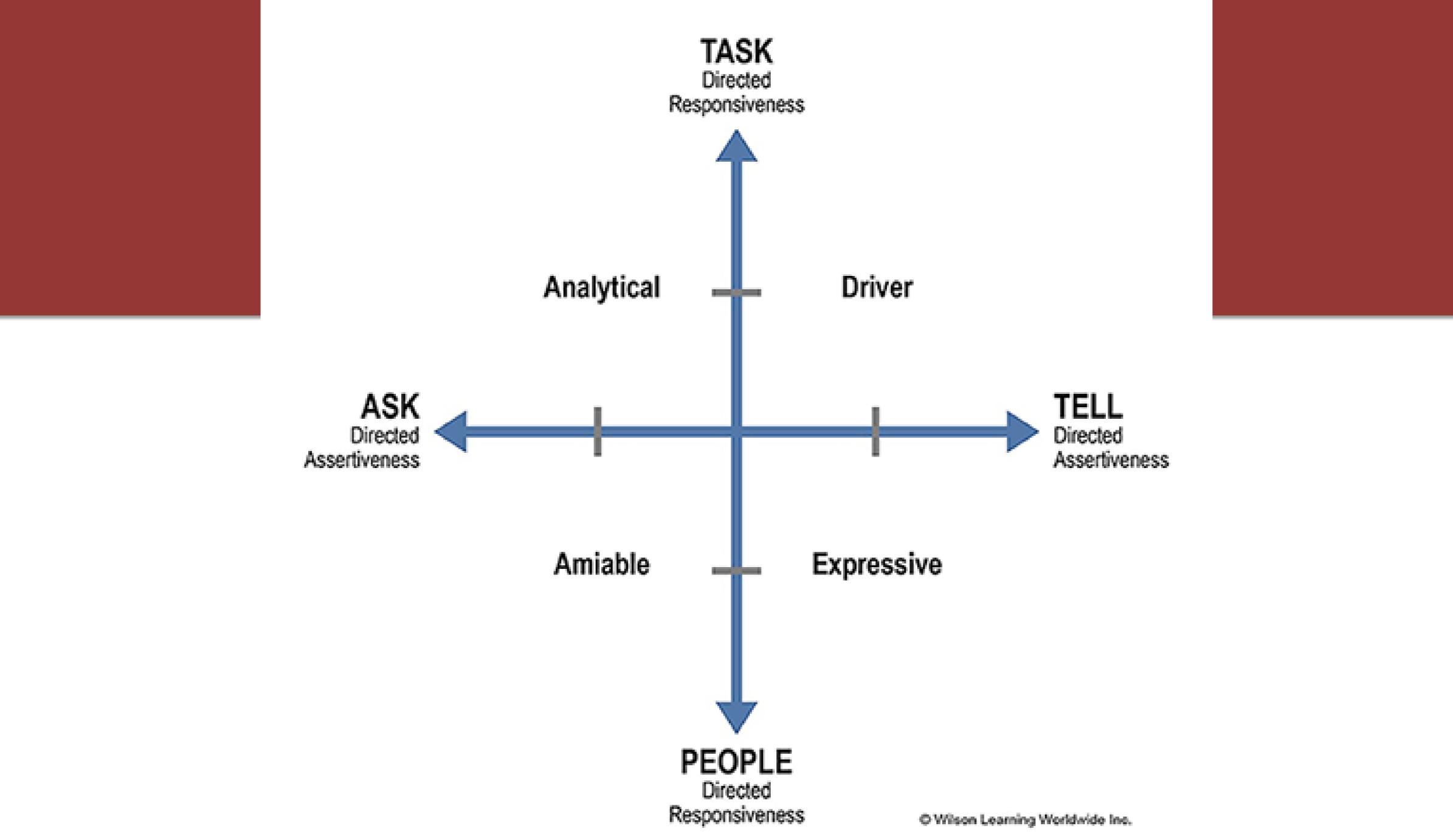
Indirect +

Thinker

"Analytical Style" Thought person







- Competitive, Decisive and Determined
- risk-takers. While their impatience
- sometimes causes eyes to roll, the
- Directors leave no doubt who sits at the
- head of the table."



The Director

"Firm and Forceful, Confident and



The Socializer



- "Outgoing, Optimistic,
- Enthusiastic people who like to be
- at the center of things. Socializers
- have lots of ideas and love to talk,
- especially about themselves."

- "Cordial team players who like stability
- and who care greatly about
- relationships with others. They're
- reliable, trustworthy and stand candid
- at all times. They lead from front and
- motivate others by accepting them



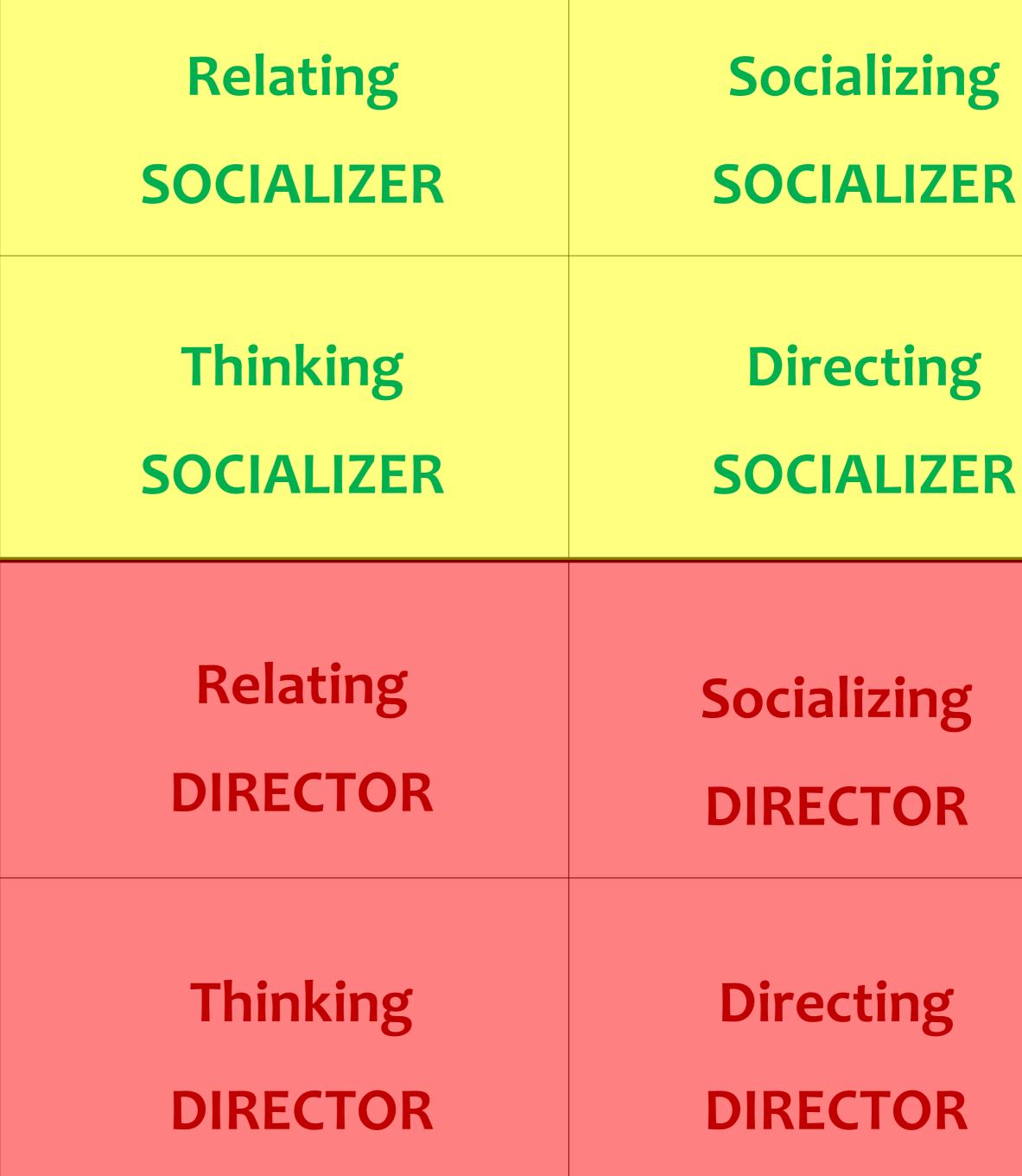
The Relater

"Self-Controlled and Cautious, preferring Analysis over Emotion. They love clarity and order but may come across as formal."

The Thinker



Relating	Socializing
RELATER	RELATER
Thinking	Directing
RELATER	RELATER
Relating	Socializing
THINKER	THINKER
Thinking	Directing





Directors at their best

Task oriented Unafraid of challenge Highly territorial High-energy Gets results Likes change; initiates it the most Thrives on crisis and controversy





Directors' limitations

- Frequently frustrated with others
- Can take themselves too seriously
 - **Dominant and Impatient**
 - Tells rather than discusses
 - Pushy and controlling
- Critical Not likely to praise others





The Socializer at their best

- Talkative
- Fun-loving
- Optimist
- Thrive on being where the action is
- "Idea-guy"
- Fast-paced, energetic, outgoing
- Seeks attention, admiration and acceptance
- Seeks results through persuasion





Socializers' limitations

Short attention spans, especially when stressed Tend to speak before thinking Short on follow-through Easily bored and always needing new stimulation Can come off as evasive or phony / not genuine Craves approval more than achievement



Relaters at their best

Trustworthy and genuine Peaceful and stable Give credit to others Good listeners Dependable and accommodative Realistic and reliable Giving than taking



Relaters' limitations

Avoid conflict

Want to please others

Prefer status quo

Slow in accepting change

Can't easily say 'no'









Thinkers at their best

- Thrive on details and discipline
 - Fact-oriented
 - Accurate and rational
 - Organized
 - Independent and analytical
 - Explorative
 - Prefer facts to people





Thinkers' limitations

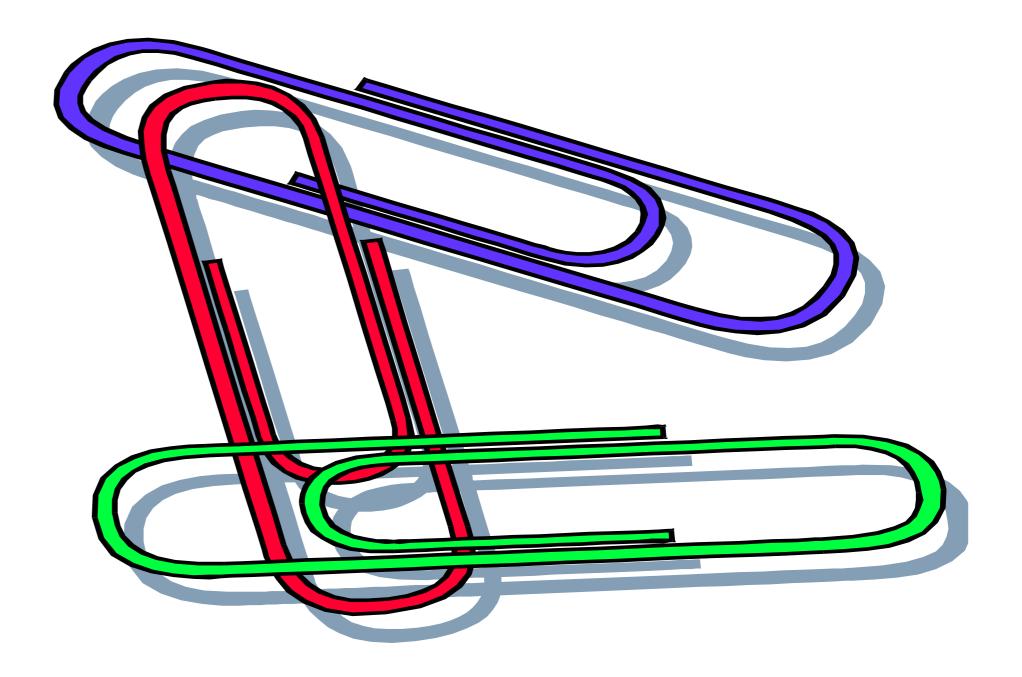
- Fussy perfectionists
- Demand clarity and choosy
 - **Compulsive organization**
 - Comfortable in isolation
- Less emotional more rational





Remember:

We are all connected to one another.





Adaptation...

.....The Key to Success

Adapting to Directors

- Keep your relationship businesslike
- Use facts, not feelings
- Be precise, efficient, and well organized
- Get to the point quickly



Support their goals and objectives when possible

Stress competitive results and growth opportunities

Adapting to Socializers

Be upbeat, stimulating, and fast paced Try not to argue Be enthusiastic, spontaneous, and casual Spare the details

Support their opinions, ideas and dreams when possible

Adapting to Relaters

- Support their feelings by sho possible
- Assume they'll take things personally
- Allow time to gain trust
- Discuss personal feelings when you disagree
- Move at a slower, informal pace
- Show that you are actively listening
- Give assurances that risks will be minimized

Support their feelings by showing personal interest when

Adapting to Thinkers

- Support their organized, thoughtful approach when possible
- Show commitment through actions
- Be detailed, accurate and logical
- List advantages and disadvantages of any plan
- Provide solid evidence
- Adhere to established procedures
- Give assurances that decisions won't backfire on them





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