

# Personal Styles, Social Awareness, Managing Relationships & Adaptation



# 7 Habits of HEP, Personal Styles, Leadership-Influencing Styles



# Personal Style and Leadership Styles



# Highly successful leaders are emotionally intelligent and lead teams by understanding oneself and others' personal styles.



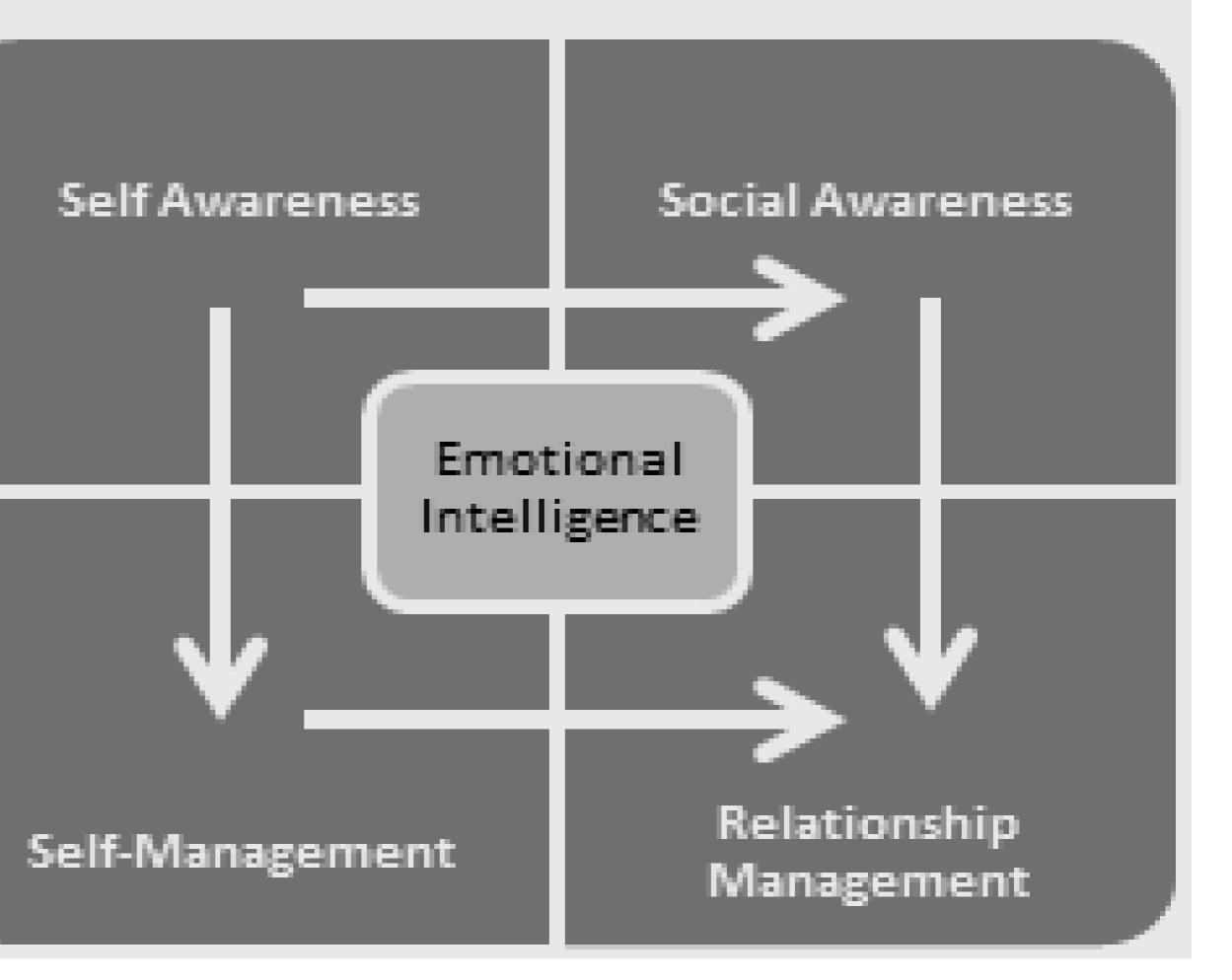
# emotional intelligence Noun

- the capacity to be aware of, control, and express one's emotions, and to handle interpersonal relationships judiciously and empathetically.
- "emotional intelligence is the key to both personal and
- professional success"

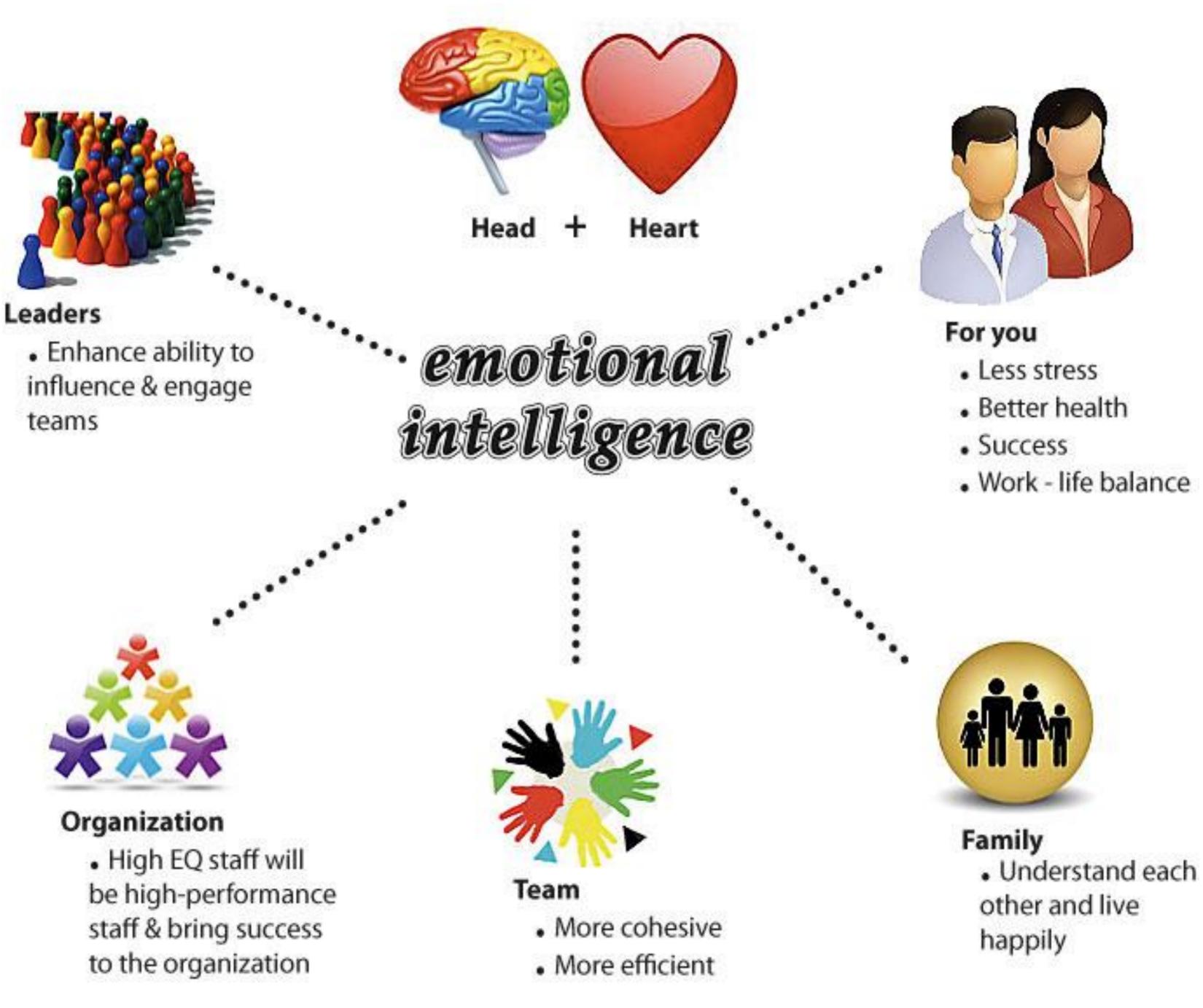


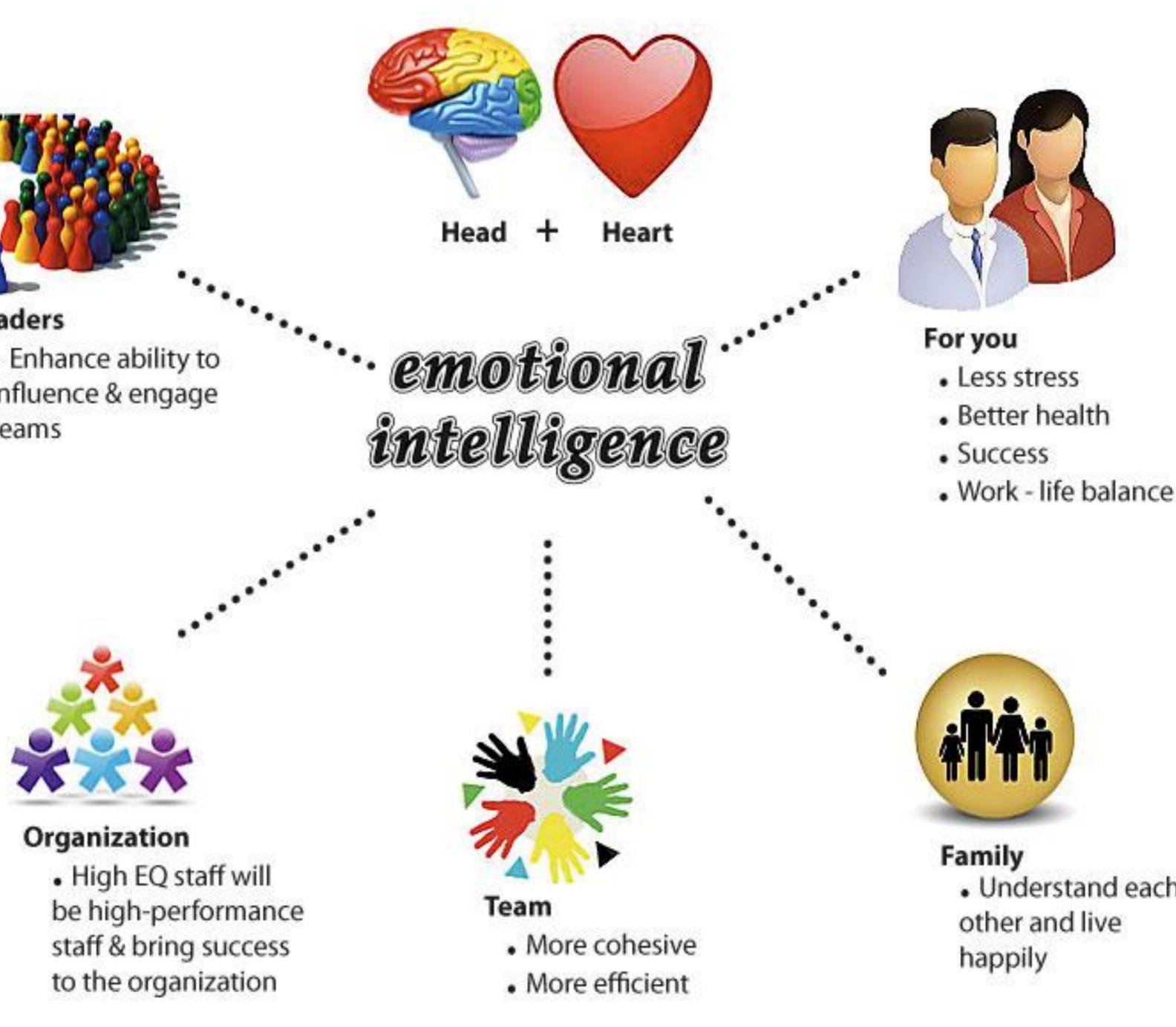
Framework of Emotional Intelligence

#### Emotional Intelligence Framework



### head@heart





#### Impact of high-EI on individuals





#### Map your Personal Style



#### Personal Style Instrument

## By taking this test, you will understand –

- Why you behave the way you do? Your strengths and limitations How to mend key relations with others
- Where you need to invest your time in future?



Relater

#### (Open, Indirect)

#### Indirect

Thinker

(Guarded, Indirect)



**Socializer** 

#### (Open, Direct)

Director

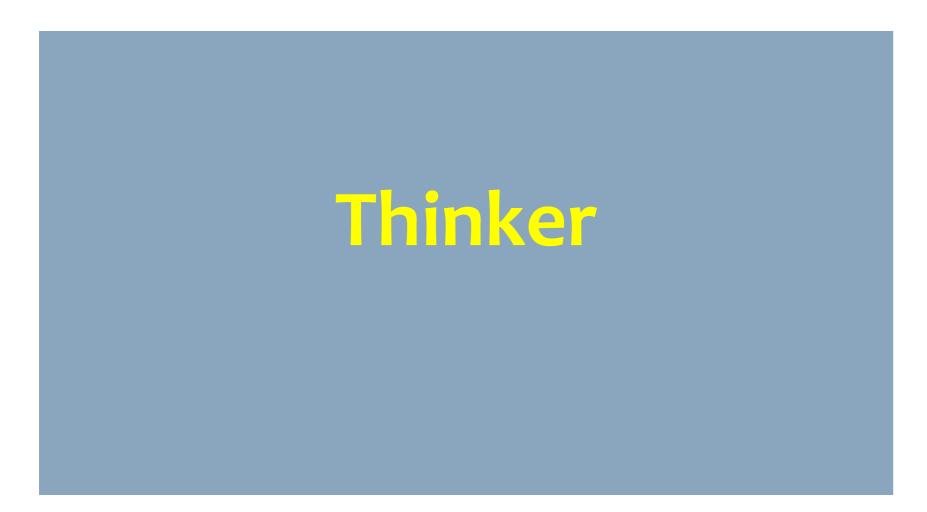
#### (Guarded, Direct)





#### Relater

#### Indirect





#### Socializer

#### Direct

#### Director

#### Guarded



#### Relator "Amiable Style" People person

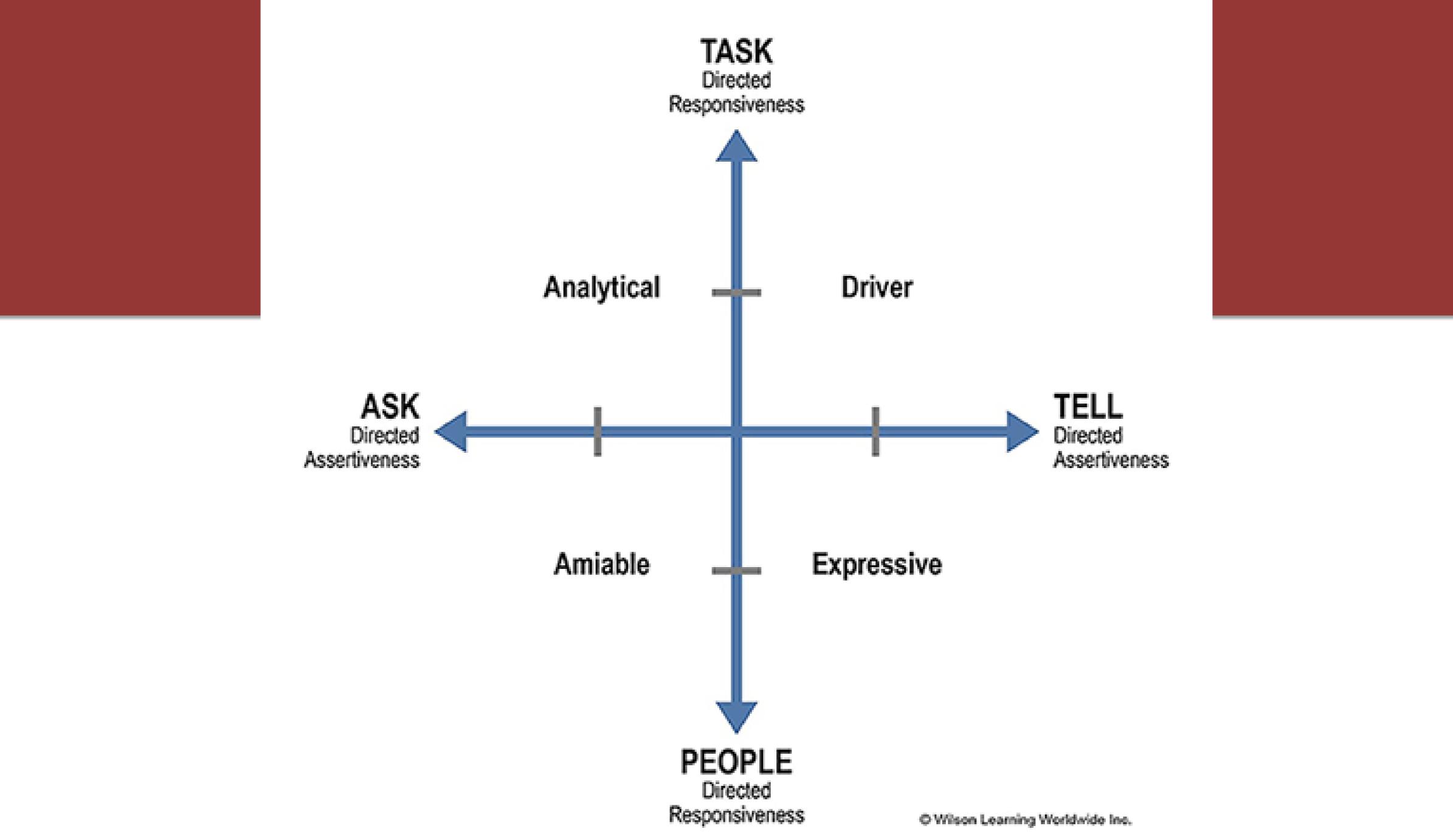
Indirect +

### Thinker

"Analytical Style" Thought person







- Competitive, Decisive and Determined
- risk-takers. While their impatience
- sometimes causes eyes to roll, the
- Directors leave no doubt who sits at the
- head of the table."



## The Director

"Firm and Forceful, Confident and



## The Socializer



- "Outgoing, Optimistic,
- Enthusiastic people who like to be
- at the center of things. Socializers
- have lots of ideas and love to talk,
- especially about themselves."

- "Cordial team players who like stability
- and who care greatly about
- relationships with others. They're
- reliable, trustworthy and stand candid
- at all times. They lead from front and
- motivate others by accepting them



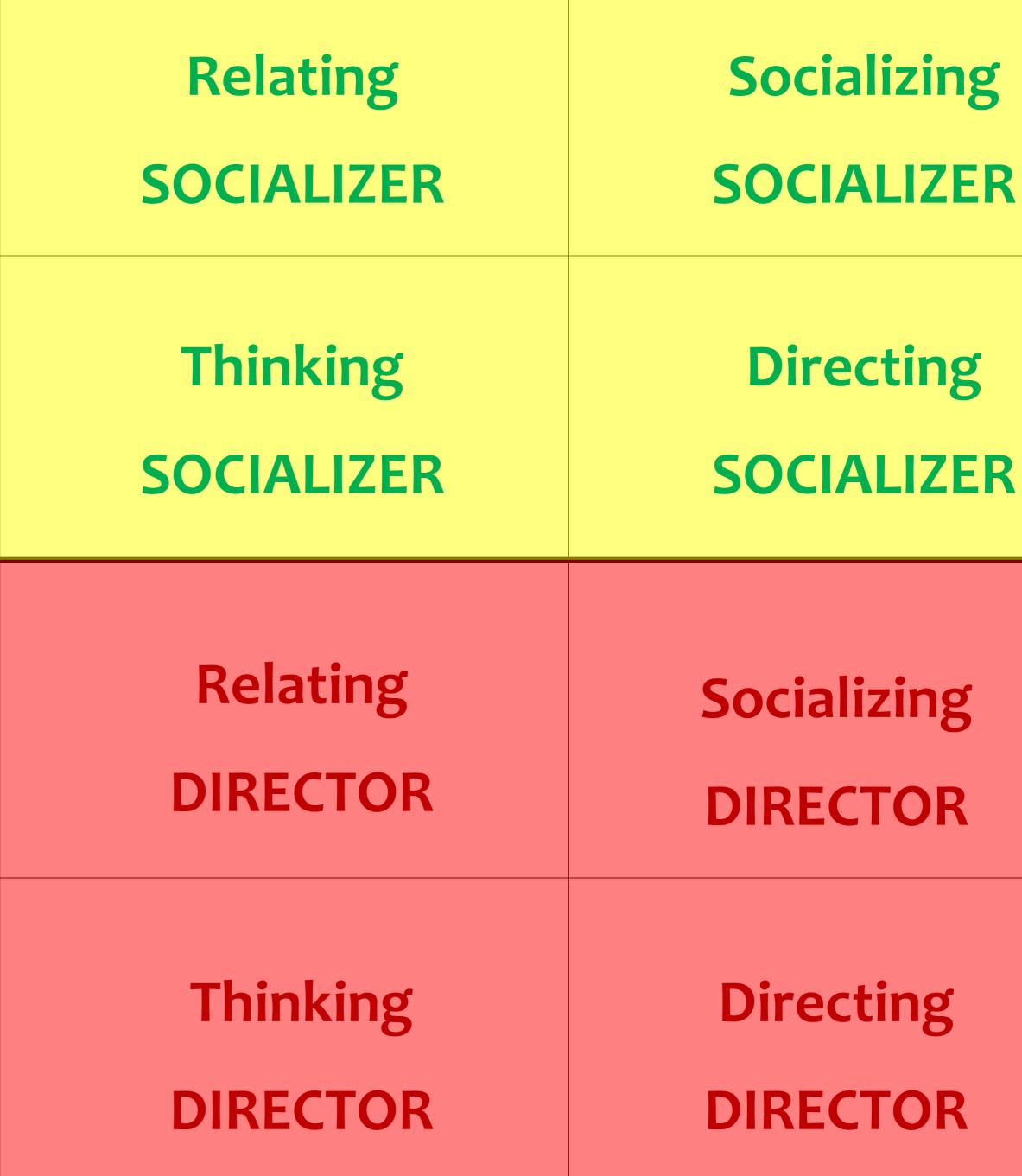
#### The Relater

"Self-Controlled and Cautious, preferring Analysis over Emotion. They love clarity and order but may come across as formal."

# The Thinker



Relating	Socializing
RELATER	RELATER
Thinking	Directing
RELATER	RELATER
Relating	Socializing
THINKER	THINKER
Thinking	Directing





### Directors at their best

Task oriented Unafraid of challenge Highly territorial High-energy Gets results Likes change; initiates it the most Thrives on crisis and controversy





## **Directors' limitations**

- Frequently frustrated with others
- Can take themselves too seriously
  - **Dominant and Impatient**
  - Tells rather than discusses
    - Pushy and controlling
- Critical Not likely to praise others





# The Socializer at their best

- Talkative
- Fun-loving
- Optimist
- Thrive on being where the action is
- "Idea-guy"
- Fast-paced, energetic, outgoing
- Seeks attention, admiration and acceptance
- Seeks results through persuasion





# Socializers' limitations

Short attention spans, especially when stressed Tend to speak before thinking Short on follow-through Easily bored and always needing new stimulation Can come off as evasive or phony / not genuine Craves approval more than achievement



# Relaters at their best

Trustworthy and genuine Peaceful and stable Give credit to others Good listeners Dependable and accommodative Realistic and reliable Giving than taking



### Relaters' limitations

#### Avoid conflict

Want to please others

#### Prefer status quo

Slow in accepting change

Can't easily say 'no'









# Thinkers at their best

- Thrive on details and discipline
  - Fact-oriented
  - Accurate and rational
    - Organized
  - Independent and analytical
    - Explorative
    - Prefer facts to people





# Thinkers' limitations

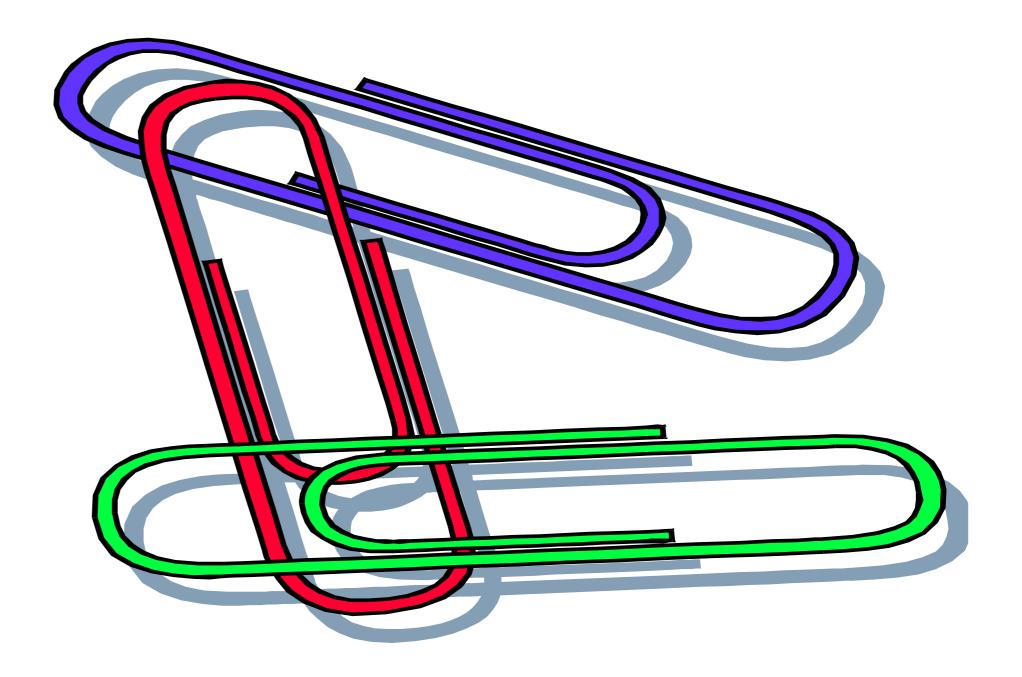
- Fussy perfectionists
- Demand clarity and choosy
  - **Compulsive organization**
  - Comfortable in isolation
- Less emotional more rational





#### **Remember:**

We are all connected to one another.





# Adaptation...

.....The Key to Success

# Adapting to Directors

- Keep your relationship businesslike
- Use facts, not feelings
- Be precise, efficient, and well organized
- Get to the point quickly



#### Support their goals and objectives when possible

Stress competitive results and growth opportunities

# Adapting to Socializers

Be upbeat, stimulating, and fast paced Try not to argue Be enthusiastic, spontaneous, and casual Spare the details

# Support their opinions, ideas and dreams when possible

# Adapting to Relaters

- Support their feelings by sho possible
- Assume they'll take things personally
- Allow time to gain trust
- Discuss personal feelings when you disagree
- Move at a slower, informal pace
- Show that you are actively listening
- Give assurances that risks will be minimized

#### Support their feelings by showing personal interest when

# Adapting to Thinkers

- Support their organized, thoughtful approach when possible
- Show commitment through actions
- Be detailed, accurate and logical
- List advantages and disadvantages of any plan
- Provide solid evidence
- Adhere to established procedures
- Give assurances that decisions won't backfire on them





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